

Biz Training Solutions

Frequently Asked Questions (FAQs)

Individual users

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[Why do you charge for your Safeguarding course, when there are free ones out there?](#)

There are some free safeguarding courses out there, but buyer beware! Free doesn't always mean good.

- Our safeguarding courses are CPD certified as standard
- They have been written by subject matter experts, and updated on a regular basis
- Have a subject matter expert on hand to answer questions (in the classroom you only have the trainer for a day, with us you have them for a year!)
- Endorsed by children and adults safeguarding boards
- Optional formal accreditation through Open College Network West Midlands.

With all of this on offer, we have to charge as we incur expenses, which need to be covered.

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[What is your affiliation with the Open College Network West Midlands?](#)

We wanted to offer optional formal accreditation for all of our courses as we know that this is valued nationally. We think that Open College Network West Midlands are a like-minded forward thinking organisation that share our values and ethos around the whole learner experience.

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How do I buy a course for myself?

Once, you've had a look at our course on the website just click on the buy course

Follow these simple steps. Go to: www.thenationaltrainingacademy.com/bts/index.html or click on the create account button on any course page.

Step 1 – Enter your details and create an account

Step 2 - Choose and purchase course/s (pay via PayPal or card)

Step 3 - Your course will be unlocked in your account.

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How do I book multiple courses for myself?

Once logged in you can choose multiple courses and pay via PayPal or card.

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Is there a discount if I buy multiple courses?

Please see our price list for an example discount for multiple courses. If you wish to buy multiple courses, please do contact us to check if you're eligible for further offers.

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Why do I have to create an account?

The course will be unlocked in your account, this tracks your learning and progress.

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How do I book a course for my colleague?

There are two options here.

Option 1 – Ask your colleague to create an a/c (as we need their details to register them) then click purchase a course and enter your payment details.

Option 2 – Email us with your requirements, we will send you an invoice for the courses. Upon payment we will send you redemption code/s which can be entered (when logged in). These automatically unlock the course for the user who has entered it.

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I have 10 plus people wanting to do your courses – how do I purchase these and will you give me a discount?

If you want to purchase courses for multiple users please contact us as we can create individual redemption codes for your learners. Each learner will then create an account, enter their redemption code and the course will be unlocked.

Yes, we do offer discounts for multiple purchases. You will need to contact us to discuss our discount offers.

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Why should I use Biz Training Solutions?

- We offer a mobile learning solution that will save you time and money
- Subject matter experts on hand for the duration of the 12 month course licence
- Courses are designed by subject matter experts
- Access to learning 24/7 for 12 months
- Access to a range of learning materials; video's, podcasts, learner workbooks and more.
- Learn at a time and place that suits you
- Technical support
- Money back guarantee
- Discount deals for bulk buying
- All of our courses are compatible with tablets, desktops and laptops, therefore you can enjoy a fully mobile learning experience
- All of our courses are CPD certified as standard and offer formal accreditation by a national awarding organisation.

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